



Privacy Policy

The Norwegian Environment Agency processes personal data about account representatives in the Norwegian Emissions Trading registry (hereby referred to as the registry). Below you can read about the personal data that is collected, why this is necessary, and your rights with regards to our processing of this data.

Personal data is collected pursuant to the [Regulation of Greenhouse Gas Emission Trading § 7-1](#) (klimavoteforskriften) and the [Commission Regulation \(EU\) No 389/2013](#). Documents sent to the Norwegian Environment Agency is filed and stored pursuant to the [The Archival Act](#).

Controllers

The Norwegian Environment Agency and the EU Commission are joint controllers of the personal data processed and stored in the registry.

Contact the Norwegian Environment Agency:

Address: P.O.Box 5672 Torgarden, 7485 Trondheim
E-mail: kvoteregister@miljodir.no
Telephone: +47 7358 0500
Organisation number: 999 601 391

You can read more about how the EU Commission processes personal data in the EU Transaction Log and in the registry [here](#).

Processing of personal data by The Norwegian Environment Agency

The Norwegian Environment Agency is subject to the [Personal Data Act](#) and the [General Data Protection Regulation \(Regulation \(EU\) 2016/679\)](#) when collecting and processing personal data.

The personal data that is required to create a user profile for each account representative in the registry will be collected directly from each prospective user. Home addresses of Norwegian citizens and persons working and living in Norway, will be checked against the national registry.

The objective of the processing

The personal data collected and processed by the Norwegian Environment Agency is used to maintain and manage the Agency's administrative tasks in the registry. We will process personal data to the extent that the legislation prescribes, or when it provides access to such processing.

Additionally, we process personal data for the following objectives:

- Answer inquiries: sent to us by e-mail (kvoteregister@miljodir.no).



- Administrative procedures: We process personal data in confidential working documents in the Norwegian Environment Agency. In these documents, we keep track of on-going cases, continuous control of information in the registry, as well as controlling that only up-to date and valid information is stored in the registry.

Sharing of personal data between public authorities

Other public authorities, for example the tax authorities and the Financial Supervisory Authority of Norway (Finanstilsynet), have the right to obtain access to information from the registry to the extent that is required for them to fulfil their duties, or pursuant to legislation, ref. art. 10 of the Commission Regulation (EU) No 389/2013.

Retention period

Your personal data is stored in the registry for up to 10 years after the closing of an account. For accounts created in the UN-part of the registry (under the Kyoto protocol), the data will be stored for 15 years after the closing of an account.

Your rights

You have the right to demand access to and the possibility to correct personal data that you have provided to us. Read more about these rights on [the Norwegian Data Protection Authority's \(DPA\) website](#).

To make use of your rights you can send an e-mail to the Norwegian Environment Agency's Data Protection Officer (personvernombud@miljodir.no). We will answer your inquiry as soon as possible, at the latest within 30 days.

To be able to respond to your request we will ask you to verify your identity, or provide us with additional information. This is a safety measure in place to make sure that you, and not a third party trying to access personal data on your behalf, receive the disclosure of your personal data.

Complaints

You can submit a complaint about the Norwegian Environment Agency's processing of your personal data. The complaint must be addressed to the Norwegian Data Protection Authority (DPA). Read more on [the Norwegian Data Protection Authority's website](#).

Changes

If the EU Commission or the Norwegian Environment Agency alternates their services, modifies or make changes to the personal data regulations, you will be required to update the personal data previously provided to us.